



<Date>

IMPORTANT SAFETY RECALL

<Name>
<Address>
<City, State, ZIP>

NHTSA Campaign Number: 16V-192000

This notice applies to your vehicle <VIN>

Dear Model X Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Tesla Motors, Inc. has decided that a defect relating to motor vehicle safety exists in certain Model Year 2016 Model X vehicles. Our records show that you are the owner of a vehicle affected by this action.

REASON FOR THIS RECALL

In the event of a crash, the third row seat recliner mechanism may slip allowing the seat back to move forward, increasing the likelihood of injury.

WHAT TESLA MOTORS WILL DO

Tesla will replace all affected third row seat backs with seat backs built using new recliners that feature design changes and improved quality control by the supplier.

WHAT YOU SHOULD DO

Tesla has worked with its supplier to develop a new recliner design and improve quality control, resolving the issue. We are constructing seats backs to match your vehicle and your service center will be contacting you to schedule your seat back replacement within the next few weeks. We anticipate the repair will take approximately three hours to complete. If your service center has already informed you that your seat back replacement has taken place, there is nothing further that you need to do.

Until the recall is performed, do not have anyone sit in the third row seats while the car is in use. We recognize that not having the use of your third row seats for the next few weeks will be an inconvenience, but your safety is our primary concern. We assure you that we are building your new seat backs as fast as we can.

We want to ensure that your vehicle provides the highest possible level of safety. Should you have questions regarding the above recall, please contact Tesla Service at (844) 248-3752 or by email at ServiceHelpNA@teslamotors.com.

If you believe that Tesla has failed or is unable to remedy this defect without charge and within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590, by calling 1-888-327-4236 (TTY: 1-800-424-9153), or by visiting www.safercar.gov.

Federal law requires any lessor who receives a notification of a determination of a safety-related defect or noncompliance pertaining to any leased motor vehicle to send the notice to the lessee within 10 days.

Tesla Motors, Inc.